

# Service

Let customers choose assured / use assured / make money comfortable

SERVICE

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## Pre-sales Service

### Engineering Consulting

Engineering consult takes on economic benefits analysis for the customers including the cost analysis and profit estimate. Mine costs include mining, transportation, mining beneficiation, financial management cost. Profit estimate includes ore grade, product, price, annual output, total income, total cost, profit before tax, comprehensive estimation (time of recovering the investment).



### Engineering Design

Three parts of mine design: feasibility study, preliminary design and construction plan,CHAENG mine Design Institute will take a comprehensive field study to the mine of clients including the crude ore for dressing plant, site, water, electricity, traffic, geography, etc..



### Raw Material Testing

Mineral dressing test is in charge of Mineral Dressing Research Institute belonging to CHAENG

## Sales Service



### Equipment Manufacture

CHAENG has its own factory,and saves time and cost for customers. In order to strictly control the period, CHAENG will formulate detailed and feasible project schedule in EPC, and project control group strictly supervise the progress of project.



### Installation & Commissioning

Installation & commission is key link of raw material test, mine design, and equipment manufacture, and directly takes influence on production.In view of the importance of installation and commission, CHAENG established professional installation company having four installation teams

### Personnel Training

It is simultaneous for worker training and installation & commission in order to save time and cost. Worker training has two purposes, one is the grinding plant works earlier and produces benefit; the other is training technical team for customers to guarantee the normal operation of the factory in the future.

## After-sales Service

The end of the sale does not mean the end of service, we will supply continuous and reliable service for customers to solve the after-sale worries.

Free of charge to the special sales staff, Experienced technicians guidance is available on the phone, and on the internet. One or more engineers will be dispatched to the quarry site to help install the customers' plants.

One year's warranty period for spare part. Quality-caused problems are free for maintenance within one year ; CHAENG has been providing customers wide range of steel production and processing services for many years.

The customers are free to call us anytime during operation process, if it can not be resolved by phone call, we will send professional and technical personnel to customers' site

#### About us

Profile  
Milestone  
Global Cooperation  
Production capacity  
Service

#### Case

Production line case  
Steel Casting Case  
Equipment Case

#### Products

Grinding  
Crushing  
Calcination  
Ore dressing  
Related products  
Steel Casting

#### Solution

Cement Production Line  
Cement Grinding Station  
Crushing Plant  
Slag Grinding Plant  
Active lime production line

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